Press release

Ehrhardt Partner Group
Smarter Connected Logistics™

New options added: managed services and cloud hosting

EPG presents all-in-one package LYDIA Subscription

Ehrhardt Partner Group (EPG) is providing an even more appealing route into the world of order picking with LYDIA™ Voice. The supply chain software specialist has now added managed services and cloud hosting options to its LYDIA Subscription rental model, guaranteeing compliance with the highest security standards along with continuous system availability. Subscription model customers benefit from maximum cost transparency due to the fixed monthly payments, as well as a quicker ROI, with initial investments being reduced considerably.

LYDIA Subscription gives customers access to the most advanced and flexible all-in-one package on the pick-by-voice market. The rental model provides an easy, cost-effective way for customers to enter the world of voice-directed warehouse operations while harnessing the very latest technologies. The all-in-one package includes the software, along with all the required voice-application licences, as well as voice integration into the overarching warehouse management or ERP system.

EPG has now added cloud hosting and managed services as additional options for the LYDIA Subscription model. Cloud hosting significantly shortens the time needed for the system to become operational. With this option, the voice application is set up remotely in an easy and secure manner in accordance with the highest IT security standards, helping to save valuable IT resources. “These new features make LYDIA Subscription an all-in-one package that offers unrivalled performance, flexibility and user friendliness on the global voice market. Our customers can count on guaranteed system availability and a fully comprehensive service,” says Tim Just, CEO Voice Solutions at Ehrhardt Partner Group.

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Cloud hosting offers range of benefits

EPG offers a fully comprehensive service – from cloud-based facility and operation management, regular updates and release upgrades to remote technical support. The company's data centre is certified according to ISO/IC 27001 and SSAE18 SOC2, thus fulfilling the highest standards in terms of IT security and data protection.

Through LYDIA Care, EPG guarantees that the software is always up to date, ensuring optimum system performance and security. The service also includes a reliable backup and recovery function.

Rental model also available in "On Premises" version

EPG also offers a solution for customers who would like to use LYDIA Voice as a rental model but would prefer to install it on their own servers. The LYDIA Subscription "On Premises" version comes with the full package of software, hardware and support, but unlike the cloud solution is installed on the customer's server.

Innovative hardware rounds off all-in-one package

Regardless of which type of installation a customer opts for, EPG offers the perfect hardware for both versions. The latest generation of the VOXTER mobile voice computer impresses with its low-maintenance design, enables three times faster voice recognition than its predecessor model, and comes equipped with Android Industrial+. The enterprise operating system has been specially optimised for the VOXTER Vantage VT5 and offers a modern, futureproof software ecosystem. The hardware and software work in perfect harmony. The innovative LYDIA Voice technology, which functions on the basis of neural networks and deep learning, is thus able to deliver maximum performance in combination with the VOXTER Vantage VT5. The device is also included in the LYDIA Subscription rental offer.

Date:	**11 May 2022**
Length of text:	**3627 characters, including spaces**
Images:	**1**

EPG – Smarter Connected Logistics

EPG ist ein international führender Anbieter für eine umfassende Supply Chain Execution Suite (EPG ONE™) und beschäftigt 800 Mitarbeiter an 21 Standorten weltweit. Die Unternehmensgruppe bietet ihren mehr als 1.500 Kunden WMS-, WCS-, WFM-, TMS- und Voice-Lösungen zur Optimierung von Logistikprozessen – von der manuellen bis zur vollautomatisierten Logistikumgebung. Die Lösungen der EPG decken die gesamte Lieferkette ab: vom Lager über die Straße bis hin zu Boden- und Frachtabfertigungslösungen an Flughäfen. Logistik-Consulting, Cloud-Services, Managed Services und Logistik-Schulungen in der eigenen Akademie runden das umfassende Lösungsangebot der EPG ab.

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